



Monday April 4, 2022

Dear YMCA Child Care Families,

Unfortunately, this morning we were advised that Amanda would be unavailable to open her home childcare due to COVID-19 related incidents that would require her to isolate as per the guidelines outlined by the Ministry of Education. Due to Amanda's requirement to isolate we had to make the decision to temporarily close the program.

Families will not be billed during this closure period and will receive a credit towards their next month's payment.

Given the isolation periods mandated from their personal situations, (i.e., positive RAT result, close contact of a symptomatic family member, etc.) at this time we are planning for Amanda to reopen on Monday April 11, 2022. Please note that these dates could change depending on additional household members becoming symptomatic or contracting COVID-19.

I want to reassure you that we will continue to keep you informed of any changes to our reopening plans.

In closing, should you have further questions, please do not hesitate to contact me at [lori.jarvis@ymcaneo.ca](mailto:lori.jarvis@ymcaneo.ca) or 705-497-9622 ext. 244. .

Thank you for your continued support, stay well.

Sincerely,

*Lori Jarvis*

Lori Jarvis, RECE  
Licenced Home Child Care Supervisor

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